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Quality Clauses

Quality Clause #	Quality Clause Description
Q1	All shipments of purchased products or services – shall be sent with ALL relevant technical data, to include: certificates, specifications, drawings, process requirements (CoC's and material certs); as required.
Q2	Flow Down of Requirements – Sub-tier suppliers shall be approved by Rayotek prior to subcontracting work. The supplier and all participants in the supply chain shall flow down to their suppliers the applicable requirements of this purchase order, including any critical features. Suppliers are required to apply appropriate controls to their direct and sub-tier external providers to ensure requirements of the purchase order are met.
Q3	Test and Inspection – The supplier shall provide inspection and test data with the subject item(s).
Q4	Calibration Service – shall calibrate and provide test reports in accordance with ANSI/NCSL Z540-1 or other recognized metrology standards.
Q5	FOD Prevention – Materials, parts, and assemblies must be protected from the intrusion of foreign object debris that could potentially cause damage. As appropriate, the supplier is to have a Foreign Object Damage/Foreign Object Debris Prevention Program.
Q6	Shelf Life – Materials utilized on this order shall be within the applicable shelf-life dates. Expired materials shall not be used.
Q7	Traceability - The supplier shall maintain traceability to the raw material level and shall be able to provide such traceability within a reasonable time frame if requested by POC.
Q8	Preservation and Packaging – Unless otherwise specified, the supplier shall use best commercial practices for preservation and packaging of items supplied to POC.
Q9	Quality Management System – The supplier shall maintain a quality system meeting the requirements of ISO 9001 or AS9100. Third-party registration by an accredited registrar is preferred. Suppliers declaring compliance with no formal accredited registration may require review. For suppliers not meeting these specifications, POC will review and determine if system implemented is sufficient based upon the nature and levels of control required by the parts, materials, or services being procured.
Q10	Employee Knowledge – Supplier shall ensure that persons are aware of their contribution to product or service conformity, their contribution to product safety, and the importance of ethical behavior.
Q11	Right of Access – Supplier acknowledges Rayotek's right of access to its facilities, product, and/or related quality records at any time, by Rayotek, its customers, or regulatory authorities in order to verify quality of products or work. Right of access may be limited to only those records and product applicable to Rayotek's products or contracts.
Q12	Raw Materials – Supplier shall provide either 1) raw material test reports containing detailed physical and chemical analysis and data; or 2) evidence of conformance (raw material Certificate of Conformance) to recognized specifications (ASTM, MilSpec, WS spec, etc.). For additional shipments utilizing the same raw materials, the supplier may either 1) provide additional copies of the same raw material test reports or certifications; or 2) reference previous shipments.
Q13	Nonconformities – Supplier shall notify Rayotek immediately of unexpected anomalies, nonconformances, corrective actions, changes in product and/or process, changes of



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	suppliers, and/or changes of manufacturing facility location. Rayotek reserves the right to approve such changes or incidents before work is allowed to proceed.
Q14	Material from Different Lots – The Supplier may furnish material from different heats, lots, or batches, as applicable. Where shipments contain parts with different cure dates or from different heats, lots, or batches, sub-lot separation with a separate certification for each sub-lot is required.
Q15	Counterfeit Parts - Any occurrences of counterfeit parts or material will be reported, as appropriate, to customers, government reporting organizations, industry supported reporting programs, and criminal investigative authorities.
Q16	Corrective Action – Supplier acknowledges it shall apply suitable corrective action when presented with Rayotek's complaints or nonconformance reports.
Q17	Retention – Records pertaining to the manufacture, inspection and test of Rayotek's products shall be retained for a minimum of seven (7) years.
Q18	Change of Facility or Ownership – The supplier shall notify POC when manufacturing operations being performed in support of this purchase order are moved to another facility with a separate street and/or city address. Supplier shall also notify POC if ownership of the supplier has changed.
Q19	Export Control – Export Control Notice. This P.O. may contain technical data whose export, transfer, and /or disclosure may be controlled by the U.S. International Traffic and Arms Regulation (ITAR) 22 CFR part 120-130 or the Export Administration Regulations Commerce.
Q20	First Article Inspection and Report – are required on first lot or change of manufacturing location or process.
Q21	Design changes – Rayotek notification/approval is required when a significant change made to the design drawing, in-process control factors, controlled operations, or fixed process plans which could affect the performance of the part. Design changes made by Rayotek will be flowed down to the vendor as required.
Q22	Special Requirements, Critical Items, or Key Characteristics – will be noted on the drawing when applicable and shall conform to testing requirements on the drawing or otherwise stated in the Purchase Order.